

Hotspot Lending Policy

A Wi-Fi hotspot, in this case, is a device a patron can use to connect a mobile-enabled device (laptop, tablet, smartphone) to the internet.

The Tolland Public Library (TPL) lends hotspots to library cardholders, 18 years and older, in good standing (no fines or overdue items) with the library. New cardholders must establish a borrowing record for 3 consecutive months with at least 3 checkouts. If an individual has had a library card from another Bibliomation library the former library will be contacted to see if the patron is in good standing and has an established borrowing record.

At the time of checkout, the borrowing patron must present his/her valid library card and sign the library's hotspot borrowing agreement. Only one hotspot may be borrowed on a patron's account at any time. The loan period is one week with no renewals. The frequency of borrows per month per patron is at the library's discretion. Hotspots must be returned to the Tolland Public Library circulation desk and cannot be placed in the book drop.

The overdue fine will be \$2 per day up to the maximum cost of the hotspot. If the hotspot is 3 days overdue, the Wi-Fi service will stop working. If a hotspot is lost or damaged the patron will be charged a \$150.00 replacement fee. If a charging cord, charging block, or case is lost or damaged, the patron will be charged a replacement fee not to exceed \$20.

Hotspots may be placed on hold. Patrons will have 48 hours from the time of pick-up notification to check out the device.

Hotspots must be kept in a temperature-controlled environment (not left in vehicles or in extreme temperatures).

The library reserves the right to approve or reject patron's borrowing of the hotspots. By borrowing the library's hotspot the user agrees to abide by the library's policies and rules, and agrees to hold the library and its agents harmless from any and all claims, losses, damages, obligations, or liabilities, directly or indirectly, relating to the use of the library's hotspot and internet access.

Adopted by the Tolland Public Library Advisory Board, January 23, 2023